



NCD ThinPATH Portal
Support for Neoware Eon and Capio
Installation Guide

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Revision History

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Installation

Requirement

- NCD ThinPATH Portal version 3.1 or 3.2 must be installed.
- Neoware Eon or Capio terminals must have NCD ThinPATH Portal Client installed. This can be confirmed by the presence of the **NCD Update Settings** icon in Control Panel on the terminal. If the NCD ThinPATH Portal Client is not installed on your Eon or Capio terminal, contact your Neoware sales representative.

Procedure

1. Log on the ThinPATH Portal server as Administrator.
2. Download the registry key file **NeowareCE.reg** from the ThinPATH Portal “[Download Page](#)” link on the NCD web site at <http://www.ncd.com/downloads> and save it on the ThinPATH Portal server.
3. In Windows Explorer, right click on the file and select **Merge** from the menu.
4. A Registry Editor pop-up window will appear and prompt if you want to add the information from the file to the registry. Click **Yes**. Click **OK** in the next pop-up window indicating that the entry was successfully added to the registry.
5. On the Eon or Capio terminal, open Control Panel and launch the **NCD Update Settings** icon. Where it prompts for a URL, enter the IP address or the name of the NCD ThinPATH Portal server and click **OK**. Reboot the terminal.
6. The Portal can now manage Neoware Eon and Capio terminals.

Standard Portal functions, such as updating software on a terminal and managing properties and connections will work. Note that at this time, the only “right-click” administrative function available for Neoware terminals from the Portal’s Report view is the capability to remove the device from the Report window. Additional “right-click” features, such as displaying diagnostic information, will be added later.

Additional Documentation

Available at <http://www.ncd.com/downloads> under the “ThinPATH PC and ThinPATH Portal” [Download Page](#) link:

ThinPATH Portal Administration Guide
ThinPATH Desktop Mirror Install Guide
ThinPATH Plus Install Guide