



# Training

## NCD Training – Invest and Ensure

NCD teams closely with certified training partners to provide the resources you need to guarantee successful NCD product rollouts and to protect your investment in thin client technology.

NCD’s comprehensive educational classes allow you to match the coursework to your specific needs.

Whether you choose a one-day product overview class or a three-day certification course, NCD’s commitment to customer satisfaction will provide you with the background to maintain the high level of productivity you expect from your thin client investment.

NCD certification is not only a practical tool for increasing thin client performance and reliability, it is also an excellent credential for the expert in thin client technology.

## Who Should Attend NCD Training Courses?

NCD recommends that you have a background in server-based computing, preferably with experience in design, deployment, and troubleshooting. Citrix MetaFrame and Microsoft Terminal Services experience will also prove helpful.

## NCD Training Curriculum

### NCD Certified ThinInfrastructure Administrator (NCTA)

The three-day certification course features complete technical insight into ThinPATH PC and ThinPATH Management Portal. Also included are modules on Windows-based terminals and ThinPATH Professional.

The NCTA course provides the in-depth technical details necessary to confidently deploy and design ThinInfrastructure solutions.

NCD also incorporates labs into this three-day course to reinforce your learning with hands-on experience in product installation, configuration, trouble-shooting techniques and diagnostic skills.

**NCD ThinInfrastructure Associate (NTA)** NCD’s one-day certification course is designed for end users or resellers who need to understand the features and benefits of NCD’s ThinPATH software suite. This class includes a full overview of the NCD product line—specifically ThinInfrastructure, ThinPATH PC, and ThinPATH Management Portal—and addresses overall management concepts. After completing this course you are designated as an NCD ThinInfrastructure Associate (NTA).



**NCD Custom Training Course** If you need in-depth training on the new ThinPATH Management Portal, ThinSTARs, or ThinPATH Professional, you’ll want to consider a custom training course.

An NCD custom course is designed as a one-day, product-specific session with labs. Available topics are: ThinPATH PC, ThinPATH Management Portal, ThinSTAR Windows-based Terminals, ThinPATH Professional, and Teemtalk.



Upon the completion of NCD training courses, you will receive a certificate customized by the trainer with the following information:

- Student name
- Date of Training
- Course Name
- Training Company
- Tracking Number



By registering on NCD’s web site after completing a training course, you will become part of the NCD educational community and have access to ongoing product information and updates. Registration will include:

- Name, company, date of training, training certificate number
- Training level – NTA, NCTA, or custom course (include course title)



The following table lists the NCD training options:

NCD Training Overview	
•	NCD Comprehensive Training (3 days) Description: Detailed product instruction and labs. Certification: NCD Certified ThinInfrastructure Administrator (NCTA)
•	NCD Overview Training (1 day) Description: Product Overview Certification: NCD ThinInfrastructure Associate (NTA)
•	NCD Custom Training (1 day) Description: Product-specific comprehensive training Certification: N/A

The following provides an outline of the NCTA course:

Comprehensive Training NCD Certified ThinInfrastructure Administrator		
Day	Topic	Length
One	NCD Overview	2 hours
	ThinPATH PC	4 hours
Two	ThinSTAR Windows-based Terminals	4 hours
	ThinPATH Professional	4 hours
Three	ThinPATH Management Portal	4 hours
	Labs for above topics	4 hours



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