



NCD ThinSTAR TIP: Protecting NCD ThinSTARs from Local Setting Changes

Customer Requirement

The system administrator needs to keep troublesome users from making any configuration changes in Terminal Properties on the NCD ThinSTAR terminals.

Solution

The NCD ThinSTAR includes granular security for Terminal Properties configuration settings when a password exists.

Overview

When a Security Password exists in Terminal Properties the Security -> Terminal Properties Access tab can be used to secure portions of Terminal Properties configuration settings that are normally available to users to change.

Additionally, NCD ThinPATH Manager can be used to make the security changes or to completely disable Terminal Properties access on the NCD ThinSTAR terminal. This allows the system administrator to make these changes remotely and quickly for all or for groups of NCD ThinSTAR terminals.

Example Use

Users 'playing' with Terminal Properties configuration settings that are not protected by the security password by default can make their NCD ThinSTAR terminal difficult to use. Some things they might select are video modes unsupported by their monitor, cursor speeds that are too slow or fast to use or enabling Touchscreen when they are not using a Touchscreen monitor. The customer's IT personnel would have to spend time supporting these customers to make their terminals work correctly.

Benefit

Using NCD ThinSTAR terminal's granular security for Terminal Properties or disabling Terminal Properties with NCD ThinPATH Manager lowers the administrative load for supporting troublesome users.

