



ThinPATH Portal Tip #1: Adding legacy terminal support

Customer Requirement

Customer wants to add support for legacy ThinSTARs to an existing ThinPATH Portal installation.

Solution

The portal installation script provides this option. Support for the ThinSTAR terminals can also be added at any time after the portal installation, with details provided below.

Configuration Hint

If the NCD Portal Client has already been installed on the portal, it needs to be uninstalled. The Portal Client is a component that is installed onto the portal and downloads to the ThinSTAR terminals, updating the terminal's communications with the portal. Verify whether it is installed by clicking **Start | Control Panel | Add Remove Programs** and uninstall the Portal Client (listed as ThinPATH Managed Software, NCD Portal Client) if found.

Then click **Start | NCD Tools | NCD ThinSTAR OS Downloads**. This will launch the IE browser and point it to http://www.ncd.com/access/ts_osLanding.html.

Download and install all the desired operating system packages for the terminals required.

Finally, install the latest version of the NCD Portal Client on the portal. The file **pclientsetup.exe** can be found at

http://www.ncd.com/products/software/thinpath/downloads_tpmp.html.

Definitions

Legacy ThinSTARs – All ThinSTAR terminals that run Windows CE version 2.12. These include the TS232, TS300, TS332, TS400, TS450 and TS500.

Portal Client – Software installed on the portal that is transferred to a ThinSTAR device allowing it to be fully managed by the portal.