



## **One-day Thininfrastructure Training Class and Certificate**

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### **Overview**

A new, one-day Thininfrastructure training class and certificate of completion are available for sale from NCD. This Product Management Notice provides information (audience, cost, registration, delivery methods, etc.) on this new product.

This product is being offered for those customers/resellers that want to purchase one day of Thininfrastructure training for only a few individuals. Training sessions are typically delivered at an approved NCD facility but another site, including the customer's company location, may be used with the approval of the NCD Sales Territory Manager. Generally a minimum of two students are required to make it worthwhile to deliver the training on-site, but again, this is at the discretion of the Sales Territory Manager and is dependent on the travel distance required. The training is provided by NCD Sales Engineers or NCD Sales Territory Managers.

Telephone numbers are provided on the Certificate of Purchase for customers to schedule the training session. The calls go into either the US or the European Call Center and are routed to the nearest NCD Sales Territory Manager to schedule the training session. The numbers are:

NCD North America Telephone number:	503-431-8600
NCD Europe-Netherlands Telephone number:	+31 (0) 235-541-070

Once customers have received the training, the Certificate of Purchase instructs them to register on the NCD web site at [www.ncd.com/access/training/onedayclass.html](http://www.ncd.com/access/training/onedayclass.html). The web form requests the name of the trainer, the trainer's company and the country in which it took place. Once verified, a Certificate of Completion will be mailed by NCD Manufacturing directly to the customer. The certificate is current for one year from the date of issue.

### **Product Code and Pricing**

The product code for the one-day Thininfrastructure training is ED-TRN-01. The list price is \$300 USD per student. There are no reseller discounts available.

### **Training Materials**

Certified NCD trainers and NCD system engineers may access the one-day training module by logging into the ftp server with their login and password, then change to the training directory to get either the PDF or the PowerPoint format version of the training.



Network Computing Devices

**Deliverable**

The deliverable for ED-TRN-01 is a certificate of purchase that provides an NCD telephone number for scheduling the training along with our NCD URL for registering the completion of the class.

**Availability**

The ED-TRN-01 will be orderable and shippable as of May 1<sup>st</sup>, 2003.

End of Product Management Notice #124