



NC Tip #5: Web-based Administrator

Customer Requirement

A systems administrator wants to be able to identify and resolve configuration problems on the NC900 without visiting the end-user's site.

Solution

NCBridge supports a Web-based Administrator that allows a systems administrator to view the NC900 local Setup menu from across the network.

Overview

The Web-based Administrator runs a local HTTP server in the NC900. A systems administrator may interrogate, identify and resolve NC900 configuration problems by using an Internet browser to view the NC900 local Setup menu from a remote location.

Example Use

A user inadvertently changes his *Keyboard Type* parameter in the NC900 local Setup menu and thus causes his NC900 keyboard to operate improperly. The user's Call Center can identify the user's NC900 Keyboard Type value from across the network using an Internet browser. The Call Center can reset the Keyboard Type parameter to the appropriate value without having to visit the user's site.

Benefit

Customers can save time and money by not having to visit the user's site to resolve configuration issues. The GUI for the Web-based Administrator is displayed below.

